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Do you need FOOD?

Our programs offer a variety of services to address the needs of our clients by providing **emergency food packs**, **suppers** for the hungry at several locations, **meals to children** after school and during school breaks, and **meals to seniors** served in community gathering places or delivered to their homes. In addition to providing food, some of our programs incorporate **nutritional education** as well as **cooking demonstrations** for our clients, providing tools for better eating habits.

All of our programs have different eligibility requirements; please check with each program about eligibility.

Emergency Services

Emergency Assistance Department*

721 N. LaSalle St., Chicago, IL 60654
Intake: (312) 655-7500

St. Sabina/Social Service Center*

1120 W. 79th St., Chicago, IL 60621
Phone: (773) 846-3018

Lake County Emergency Services

671 S. Lewis Ave., Waukegan, IL 60085
Intake: (847) 782-4100

Mobile Outreach (City of Chicago Homeless Outreach and Prevention)

10 S. Kedzie Chicago, IL 60612
Intake: 311

Marillac Emergency Service Center

2859 W. Jackson Chicago, IL 60612
Phone: (312) 655-7516

**Also a Food Pantry location*

Food Pantry Locations

Emergency Assistance Department

721 N. LaSalle St., Chicago, IL 60654
Intake: (312) 655-7500

Lake County Emergency Food Pantry

671 S. Lewis Ave., Waukegan, IL 60085
Phone: (847) 782-4185

North/Northwest Regional Office

1717 Rand Rd., Des Plaines, IL 60016
Phone: (847) 376-2100

West Regional Office

1400 S. Austin Blvd., Cicero, IL, 60804
Phone: (708) 222-1491

South Regional Office

16100 Seton Dr., South Holland, IL, 60473
Phone: (708) 333-8379

St. Blase

7438 W. 61st St., Summit, IL, 60501
Phone: (708) 563-2407

Casa Catalina Basic Human Needs Center

4537 S. Ashland Ave., Chicago, IL 60609
Phone: (773) 376-9425

St. Irenaeus Food Pantry

78 Cherry Street, Park Forest, IL 60466
Phone: (312) 655-7516

Evening Supper Locations

Evening Supper at St. Vincent Center

721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7322 or (312) 655-7323
Monday thru Friday.

Evening Supper at St. Joseph Parish

116 N. Lincoln Ave., Round Lake, IL 60073
Phone: (847) 782-4117
Catholic Charities Office at St. Joseph Parish
Every second Wednesday of the month at 6 p.m.

Evening Supper at St. James Parish

134 Worth Ave., Highwood, IL 60040
Phone: (847) 782-4117
First Thursday of the month at 6 p.m.

Tuesday and Thursday Evening Suppers in Des Plaines

Catholic Charities North/Northwest Regional Services Office
1717 Rand Rd., Des Plaines, IL 60016
Phone: (847) 376-2100

Monday Evening Supper at St. Anne Parish

Parish Hall
16801 Dixie Highway, Hazel Crest, IL 60429
Phone: (708) 333-8379

Tuesday Evening Supper at St. Christopher

St. Christopher School Cafeteria
147th and Keeler, Midlothian, IL 60445
Phone: (708) 430-0428

Wednesday Evening Supper at St. Blase

St. Blase Parish
7438 W. 61st Street, Summit, IL 60501
Phone: (708) 563-2407

Ongoing Food and Nutrition Services

Child and Adult Care Food Program (CACFP)

Administrative Offices
416 E. 43rd St., Chicago, IL 60653
Phone: (773) 729-3863

An After-School Snack and Supper program for at-risk school-age children through the age of 18 during the school year at various locations. Offered through grants from the U.S. Department of Agriculture's Food and Nutrition Services (FNS) the meals are prepared by Lunch-N-More Catering and Food Service Enterprise.

Summer Food Service Program

Administrative offices
416 E. 43rd St., Chicago, IL 60653
Phone: (773) 729-3863

Provides free, nutritious breakfast, lunch, and snacks, prepared and distributed to a network of community partners, churches, schools and non-profits throughout Cook County, to help children in low-income areas get the nutrition they need to learn, play and grow throughout the summer months when they are out of school.

WIC Food and Nutrition Centers program

Administrative Offices
4624 W. Diversey Ave., Chicago, IL 60639
Phone: (312) 951-9659 or (773) 729-3908

The Special Supplemental Nutrition Program for Women, Infants and Children (WIC) is a USDA food and nutrition program administered by the Illinois Department of Human Services (IDHS). Centers provide a variety of WIC-approved foods for eligible participants. The food centers also provide access to social services, nutritional education, job training and educational programs.

WIC Food and Nutrition Center Sites hours of operation:

6202 S. Halsted St., Chicago, IL 60621
Phone: (773) 488-6800 (Open 24 hours)

3110 W. Armitage Ave., Chicago, IL 60647
Phone: (773) 395-1010 (Open 24 hours)

5332 S. Western Ave., Chicago, IL 60609
Phone: (773) 778-1292
Monday thru Friday, 8 a.m. to 11 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

4622 W. Diversey Ave., Chicago, IL 60639
Phone: (773) 205-6575
Monday thru Friday, 8 a.m. to 11 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

11255 S. Michigan Ave., Chicago, IL 60628
Phone: (773) 785-1786
Monday thru Friday, 8 a.m. to 11 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

2400 S. Kedzie Ave., Chicago, IL 60623
Phone: (773) 522-7220
Monday thru Friday, 8 a.m. to 11 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

2907 S. Wabash Ave., Chicago, IL 60616
Phone: (312) 326-5020
Monday thru Friday, 8 a.m. to 8 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

416 E. 43rd St., Chicago, IL 60653
Phone: (773) 924-7041
Monday thru Friday, 8 a.m. to 8 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

2310 W. Roosevelt Rd., Chicago, IL 60608
Phone: (312) 666-4193
Monday thru Friday, 8 a.m. to 8 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

5125 W. Chicago Ave., Chicago, IL 60651
Phone: (773) 378-8760
Monday thru Friday, 8 a.m. to 8 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

1734 W. Chicago Ave., Chicago, IL 60622
Phone: (312) 455-8595
Monday thru Friday, 8 a.m. to 8 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

1643 W. Cermak Rd., Chicago, IL 60608
Phone: (773) 523-0409
Monday thru Friday, 8 a.m. to 8 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

3932 W. Madison St., Chicago, IL 60624
Phone: (773) 533-9003
Monday thru Friday, 8 a.m. to 8 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

1802 E. 71st St., Chicago, IL 60649
Phone: (773) 667-3932
Monday thru Friday, 8 a.m. to 8 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

8959 S. Commercial Ave., Chicago, IL 60617
Phone: (773) 978-6235
Monday thru Friday, 8 a.m. to 8 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

1106 W. 79th St., Chicago, IL 60620
Phone: (773) 651-6690
Monday thru Friday, 8 a.m. to 8 p.m.
Saturday and Sunday, 9 a.m. to 5 p.m.

WIC Farmer's Market Nutrition Program (FMNP)

Administrative Offices
 4500 W. Chicago Ave., Chicago, IL 60651
 Phone: (773) 772-4427

Provides coupons to low-income families that can be exchanged for eligible food items at farmer's markets, roadside stands, and community-supported agriculture programs. Available during July, August and September.

Seniors Farmer's Market Nutrition Program (SFMNP)

Administrative offices
 1965 W. Pershing Rd., Chicago, IL 60609
 Phone: (773) 924-7043

Provides coupons to low-income seniors that can be exchanged for eligible food items at farmer's markets, roadside stands, and community-supported agriculture programs.

Senior Congregate Meals

Hot, tasty lunch prepared and served once daily Monday thru Friday, in a Senior Center or restaurant for older adults who are physically able to come to a specific site.

Dino's Den Restaurant Congregate Meal Site (Lake County)

88 E. Grand Ave., Fox Lake, IL 60020
 Phone: (847) 587-6604

The Avalon Family Restaurant Congregate Meal Site (Lake County)

4821 Grand Ave., Gurnee, IL 60031
 Phone: (847) 844-0777

N&T's Restaurant Congregate Meal Site (Lake County)

2711 Sheridan Rd., #201, Zion, IL 60099
 Phone: (847) 872-7979

Round Lake Area Park District (Lake County)

814 Hart Rd., Round Lake, IL 60073
 Phone: (847) 546-8558

La Casa de Isaac Restaurant (Lake County)

431 Temple, Highland Park, IL 60035
 Phone: (847) 433-5550

Park Place (Lake County)

414 S. Lewis Ave., Waukegan, IL 60085
 Phone: (847) 622-0085

Grayslake Senior Center (Lake County)

50 Library Ln., Grayslake, IL 60030
 Phone: (847) 543-1041

Antioch/Lake Villa Township (Lake County)

1625 Deep Lake Rd., Lake Villa, IL 60046
 Phone: (847) 838-6415

Liberty Arms Senior Apartments (Lake County)

260 Larkdale Row, Wauconda, IL 60084
 Phone: (847) 838-6415

Arlington Heights Senior Center

1801 W. Central Rd., Arlington Heights, IL 60005
 Phone: (847) 797-5353

Josephine P. Argento Senior Center

Bernardin Manor Senior Residence
 1700 Memorial Dr., Calumet City, IL 60409
 Phone: (708) 832-1208

Hanover Township Senior Center

740 S. IL Rte. 59, Bartlett, IL 60103
 Phone: (847) 797-5353

Markham Senior Golden Chateau

15652 S. Homan Ave.
 Markham, IL 60428
 Phone: (773) 808-2961

Clyde Park

1909 S. Laramie Ave.
 Cicero, IL 60804
 Phone: (708) 652-3545

Senior Home Delivered Meals/Meals on Wheels

Lunch prepared and usually delivered by volunteers, for those who are homebound and unable to prepare their own food due to physical or mental difficulties. In some programs an evening sack meal may be included.

Antioch/Lake Villa Township (Lake County)

1625 Deep Lake Rd., Lake Villa, IL 60046
 Phone: (847) 838-6415

Park Place (Lake County)

414 S. Lewis Ave., Waukegan, IL 60085
 Phone: (847) 622-0085

Round Lake Home Delivered Meals (Lake County)

116 N. Lincoln Ave., Round Lake, IL 60073
 Phone: (847) 662-0085

Rich Township Senior Center

297 Liberty Dr., Park Forest, IL 60466
 Phone: (708) 747-2700

Bremen Township Senior Center

15330 S. Oak Park Ave., Oak Park, IL 60452
 Phone: (708) 687-8220

Josephine P. Argento Senior Center

Bernardin Manor Senior Residence
 1700 Memorial Dr., Calumet City, IL 60409
 Phone: (708) 832-1208

Arlington Heights Senior Center
1801 W. Central Rd.
Arlington Heights, IL 60005
Phone: (847) 797-5352
Providing meals for Main Township and Wheeling Township

Senior Food and Nutrition Program (SFNP)

Administrative Offices
1965 W. Pershing Rd., Chicago, IL 60609
Intake: (773) 523-5758

U.S. Department of Agriculture (USDA) supplemental food and nutrition program administered by the Illinois Department of Human Services (IDHS) for low-income Chicago residents who are 60 years and older, mothers after giving birth, and children between 5 and 6 years old, providing monthly food packages as well as nutrition education.

SFNP Food Distribution Sites:

SFNP Warehouse
1965 W. Pershing Rd., Chicago, IL 60609
Phone: (773) 523-0299

*Korean Self-Help Center**
4934 N. Pulaski Rd., Chicago, IL 60630
Phone: (773) 545-8348

Logan Square Service Center+
3110 W. Armitage Ave., Chicago, IL 60647
Phone: (773) 395-4207

*Austin Peoples Action Center *+*
5125 W. Chicago Ave., Chicago, IL 60651
Phone: (773) 378-8760

Pilsen Service Center+
1643 W. Cermak Rd., Chicago, IL 60608
Phone: (773) 523-0409

Bronzeville Service Center+
2907 S. Wabash Ave., Chicago, IL 60616
Phone: (312) 326-5020

Englewood Service Center
6202 S. Halsted, Chicago, IL 60621
Phone: (773) 488-6800

Southeast Service Center+
8959 S. Commercial Ave., Chicago, IL 60617
Phone: (773) 978-6235

Calumet Park Service Center
12420 S. Ada St., Calumet Park, IL 60827
Phone: (708) 597-7088

*St. Blase Service Center***
7438 W. 61st St., Summit, IL 60501
Phone: (708) 563-2407

*South Regional Services Center***
16100 Seton Dr., South Holland, IL 60473
Phone: (708) 333-8379

*North/Northwest Regional Services Center***
1717 Rand Rd., Des Plaines, IL 60016
Phone: (847) 376-2100

*West Regional Services Center***
1400 S. Austin Blvd., Cicero, IL 60804
Phone: (708) 222-1491

** Contractual Site*

*** Run by Volunteers*

+ Co-located within a WIC Food & Nutrition Center

Do you need SHELTER?

Our programs offer a continuum of **shelter options**, from **temporary/interim housing** for homeless families to longer-term **transitional housing**, to **permanent, affordable housing** for **seniors** and **persons with disabilities**. We have a range of **housing options for veterans** as well. Each of our clients receives an assessment in order to find the best fit for their needs.

All of our programs have different eligibility requirements; please check with each program about eligibility.

Emergency Services

Emergency Assistance Department
721 N. LaSalle St., Chicago, IL 60654
Intake: (312) 655-7500

St. Sabina/Social Service Center
1120 W. 79th St., Chicago, IL 60621
Phone: (773) 846-3018

Mobile Outreach (City of Chicago Homeless Outreach and Prevention)
10 S. Kedzie Chicago, IL 60612
Intake: 311 (City of Chicago)

Family Shelter Program/Interim Housing
Administrative Offices
2601 W. Marquette Rd., Chicago, IL 60629
Intake: 311 (City of Chicago)
Our shelter locations are not listed for privacy reasons.

Lake County Emergency Services
671 S. Lewis Ave., Waukegan, IL 60085
Intake: (847) 782-4100

Homelessness Prevention

Homelessness Prevention Call Center
In collaboration with local agencies offering financial assistance to persons who are at risk of being evicted, or have their heat or lights turned off due to a recent crisis.

Chicago City Services
311 or (312) 744-5000 and ask for "Short Term Help"
TTY Access for callers using specialized TTY equipment due to hearing problems: (312) 948-6817

Suburban Cook County Services
Toll-free: (877) 4-COOK-15 or (877) 426-6515

Bridge Subsidy Program
2601 W. Marquette Rd., Chicago, IL 60629
Phone: (312) 948-6503

Provides eligible clients from the Illinois Department of Human Services (IDHS), Division of Mental Health, with assistance paying rent and access to supportive services.

Critical Time Intervention-Representative Payee (CTI-RP) Program

671 S. Lewis Ave., Waukegan, IL 60085
Phone: (847) 782-4165

Provides intensive housing case management services to the chronically homeless population with documented disabilities.

Housing Advocacy Program (Lake County)

671 S. Lewis Ave., Waukegan, IL 60085
Phone: (847) 782-4165

In collaboration with the Illinois Department of Children and Family Services serves families in Lake County referred by DCFS whose housing needs are vital for family preservation.

Lake County Rapid Re-Housing Program

671 S. Lewis Ave., Waukegan, IL 60085
Phone: (847) 782-4165

Assists recently homeless individuals and families to quickly locate permanent housing.

Supportive Services for Veteran Families

2601 W. Marquette Rd., Chicago, IL 60629
Phone: (312) 948-6898

Provides veterans living in Lake and Suburban Cook counties, experiencing homelessness, or imminent homelessness, with emergency housing and homeless prevention, intensive case management services, and connections to benefits from the U.S. Department of Veterans Affairs (VA).

Transitional Housing

Bridge Subsidy Program

2601 W. Marquette Rd., Chicago, IL 60629
Phone: (312) 948-6503

Provides eligible clients from the Illinois Department of Human Services (IDHS), Division of Mental Health, with assistance paying rent and access to supportive services.

Independent Living Program for Youth

Wards of the Illinois Department of Children and Family Services ages 18 to 20 are placed into their own apartments with the goal of developing skills so they can successfully transition to independence upon emancipation at age 21.

Cook County

Jadonal E. Ford Center
11255 S. Michigan Ave., Chicago, IL 60628
Intake: (773) 995-1737

Lake County

671 S. Lewis Ave., Waukegan, IL 60085
Phone: (847) 782-4223

New Hope Apartments Program

Provides transitional housing with intensive case management services for homeless families with children under the age of 18.

Administrative Offices

2601 W. Marquette Rd., Chicago, IL 60629
Phone: (312) 651-2052

Chicago Program

2601 W. Marquette Rd., Chicago, IL 60629
English: (312) 655-7939
Spanish: (312) 948-6796

North/Northwest Suburbs Program

1717 Rand Rd., Des Plaines IL 60016
Intake: (847) 376-2117

West Suburbs Program

1400 S. Austin Blvd., Cicero, IL 60804
Intake: (708) 430-0428

South/Southwest Suburbs Program

7000 W. 11th St., Worth, IL 60482
Intake: (708) 430-0428

Streets to Home Initiative

2601 W. Marquette Rd., Chicago, IL 60629
Phone: (312) 655-7554

Intensive case management service for the chronically homeless with a focus on keeping them housed.

Housing for Persons with Disabilities

Pope John Paul II Residence - Housing for Persons with Disabilities

7741 S. Emerald Ave., Chicago, IL 60620
Phone: (773) 651-9950

St. Ailbe Hope Apartments – Housing for Persons with Disabilities

1901-9103 S. Harper Ave., Chicago, IL 60619
Phone: (773) 721-0903

Housing for Veterans

Cooke's Manor

Building 14, Hines VA Campus
5th Ave. and Roosevelt Rd., Hines, IL 60141
Phone: (708) 343-2873

St. Leo Residence for Veterans

7750 S. Emerald Ave., Chicago, IL 60620
Phone: (773) 651-9950
Residence provides long-term housing in 141 studio apartments for veterans as well as onsite case management services.

Bishop Goedert Residence

Building 53, Hines VA Campus
5th Ave. and Roosevelt Rd., Hines, IL 60141
Phone: (708) 273-6600
Affordable senior residence with preference for veterans and their spouses.

Supportive Services for Veteran Families

2601 W. Marquette Rd., Chicago, IL 60629
Phone: (312) 948-6898

Provides veterans living in Lake and Suburban Cook counties, experiencing homelessness, or imminent homelessness, with emergency housing and homeless prevention, intensive case management services, and connections to benefits from the U.S. Department of Veterans Affairs (VA).

Senior Affordable Housing

Affordable housing for seniors 62 years of age and older.

All Saints Residence

11701 S. State St., Chicago, IL 60628
Phone: (773) 995-9000

Bernardin Manor

1400 Memorial Drive, Calumet City, IL 60409
Phone: (708) 832-1700

Bishop Goedert Residence

Building 53, Hines VA Campus
5th Ave. and Roosevelt Rd., Hines, IL 60141
Phone: (708) 273-6600

Donald W. Kent Residence

100 S. Wolf Rd., Northlake, IL 60164

Phone: (708) 409-4710

Frances Manor

1270 E. Golf Rd., Des Plaines, IL 60016

Phone: (847) 390-1270

Hayes Manor

1211 W. Marquette Rd., Chicago, IL 60636

Phone: (773) 873-7400

Lawrence Manor

21425 Southwick Dr., Matteson, IL 60443

Phone: (708) 481-1200

Matthew Manor

271 N. Albany Ave., Chicago, IL 60612

Phone: (773) 533-0001

Ozanam Village

251 N. Albany Ave., Chicago, IL 60612

Phone: (773) 533-0001

Porta Coeli Residence

2260 E. 99th St., Chicago, IL 60617

Phone: (773) 374-2470

Roseland Manor

11717 S. State St., Chicago, IL 60628

Phone: (773) 995-9000

St. Ailbe Faith Apartments

1244 E. 93rd St., Chicago, IL 60619

Phone: (773) 721-0903

St. Ailbe Love Apartments

9240 S. Kimbark Ave., Chicago, IL 60619

Phone: (773) 721-0903

St. Brendan Apartments

6718 S. Racine Ave., Chicago, IL 60636

Phone: (773) 846-8600

St. Francis of Assisi Residence

12218 S. Will-Cook Rd., Palos Park, IL 60464

Phone: (630) 343-1880

St. Peter Claver Courts

14115 S. Claire Blvd., Robbins, IL 60472

Phone: (708) 389-1570

St. Sabina Elders Village

1222 W. 79th St., Chicago, IL 60620

Phone: (773) 994-7850

St. Vincent de Paul Residence

4040 N. Oakley Ave., Chicago, IL 60618

Phone: (773) 539-2660

Tolton Manor

6345 S. Stewart Ave., Chicago, IL 60621

Phone: (773) 783-7800

Senior Supportive Living**Bishop Edwin M. Conway Residence**

1900 N. Karlov, Chicago, IL 60639

Phone: (773) 252-9941

Provides supportive housing for seniors ages 65 years and older who qualify for this Medicaid-sponsored program. Supportive living is a combination of housing, personalized supportive services, and health care, designed to meet an individual's need with assistance of daily activities.

Skilled Nursing and Rehabilitation**Holy Family Villa Skilled Nursing and Rehabilitation Facility**

12220 S. Will-Cook Rd., Palos Park, IL 60464

Phone: (630) 257-2291

A licensed skilled nursing and short-term rehabilitation facility, with a 24 hour nursing staff, which offers physical therapy, occupational therapy, speech therapy, social services, pastoral care, and nutritious meals. It has a wide variety of social and recreational activities for each level of care.

Independent Housing for Retired Priests**Bishop Timothy J. Lyne Retirement Home for Priests**

12230 S. Will-Cook Rd., Palos Park, IL 60464

Phone: (630) 257-2291

Do you need EMPLOYMENT/JOB TRAINING?

For many of our clients, their need for food and shelter is the direct result of job loss. We offer **training programs** for those re-entering the work force, as well as **professional clothing and tips** for job interviews, **job placement for veterans, training and employment for youth** during the summer and throughout the school year, and a **senior aide program** for seniors seeking to supplement their income. Each of our employment programs offers our clients another step toward independence and self-sufficiency, aiding in building their self-confidence and earnings to provide for themselves and their families.

All of our programs have different eligibility requirements; please check with each program about eligibility.

Employment, Job Training and Resources

After Supper Visions Photography Project

721 N. LaSalle St., Chicago, IL 60654

Phone: (312) 655-7758

www.aftersuppersvisions.com

A social enterprise designed to give Tuesday evening supper guests who are homeless, or at risk of homelessness, an opportunity to discover their creative talents and utilize them as a revenue source, directly receiving a portion of the proceeds of their sold photography prints.

CHA FamilyWorks

4802 N. Broadway, Ste. 205, Chicago, IL 60640

Phone: (773) 409-4754

2640 N. Hoyne Ave., Chicago, IL 60647

Phone: (773) 327-2284

In collaboration with the Chicago Housing Authority (CHA), a program which provides case management services, employment and clinical services for current CHA residents throughout their relocation process.

Community Violence Prevention Program

1400 S. Austin Blvd., Cicero, IL 60804

Phone: (773) 729-3910

Through participation in the Neighborhood Recovery Initiative (NRI) and in collaboration with Corazon Community Services and the Illinois Violence Prevention Authority, provides 100 Cicero residents with employment opportunities, which include 80 Youth Community Action Team Members (CATS), one Administrative Coordinator, three Lead Coordinators, and 16 Adult Mentors.

High School Employment Program

416 E. 43rd St., Chicago, IL 60653

Phone: (773) 924-2249

Gives qualified high school juniors and seniors throughout the City of Chicago and surrounding suburbs opportunities for part-time employment and job training as service clerks at several WIC Food and Nutrition Centers.

Lake County Family Self-Sufficiency Program

671 S. Lewis Ave., Waukegan, IL 60085

Intake: (847) 782-4233

Assists low-income, single parents with dependent children, who are at least 18 years old, have stable housing, and are living a sober life, with education, training, employment assistance and case management services, for up to five years as they learn to achieve independence.

LOOM

4802 N. Broadway, Chicago, IL 60640

Phone: (312) 655-7860

www.loomchicago.com

A social enterprise of the Refugee Resettlement Program in collaboration with refugee women from different parts of the world, who have the opportunity to create, market and sell, their handmade products as an additional source of income for their families.

Lunch-N-More Catering and Food Service Enterprise

2601 W. Marquette Rd., Chicago, IL 60629

Phone: (773) 808-2962

Social enterprise and catering program providing meals for the Summer Food Service Program, Child and Adult Care Program, Senior Congregate Meals and Home-Delivered Meals. Also provides employment for youth during the summer.

Mary's Closet Career Clothing

Donations: 721 N. LaSalle St., Chicago, IL 60654

Phone: (312) 655-7203

Email: maryscloset@catholiccharities.net

Prepares clients currently seeking employment by offering professional attire and personalized attention to their appearance as well as interview tips.

The Peace Corner Youth Center

5022 W. Madison St., Chicago, IL 60644

Phone: (773) 261-5330

www.thepeacecorner.org

Serving the youth in the Austin community in Chicago's West Side, by providing a safe haven, after school programs, job training and placement, and GED classes.

Senior Aide Program

2601 W. Marquette Rd., Chicago, IL 60629

Phone: (773) 349-8035

Government-funded employment and training for low-income individuals 55 years and older. Seniors work part-time in social service agencies and government organizations while obtaining skills for unsubsidized employment.

Summer Youth Employment Program & One Summer Plus Chicago

416 E. 43rd St., Chicago, IL 60653

Phone: (773) 924-2249

Offers a six-week employment and job-readiness training for low-income, high-risk youth ages 16-24, throughout the City of Chicago, providing youth with mentors and role models, meaningful work experiences, and reinforcing a strong work ethic.

Supplemental Nutrition Assistance Program Employment Training

721 N. LaSalle St., Chicago, IL 60654

Phone: (312) 655-7506

Helps clients improve their work skills and secure employment through short term training and work assignments.

Translation and Interpretation Network Chicago

721 N. LaSalle, Chicago, IL 60654

Phone: (312) 655-7483

TIN Chicago is a translation and interpretation social enterprise operating within Catholic Charities of the Archdiocese of Chicago, providing the limited English proficient population in Cook and Lake counties with access to language services, in addition to creating sustainable job opportunities for refugees and immigrants in the Chicagoland area. TIN Chicago translators and interpreters follow the standards set by the America Translators Association, the National Council of Interpreters in Health Care and other leading organizations.

Veterans Employment Program

2601 W. Marquette Rd., Chicago, IL 60629

Phone: (773) 808-2950

Assists veterans in Cook and Lake counties in finding and maintaining employment by providing job readiness training, resume writing assistance, mock interviews, and job placement counseling.

Veterans Independent Painting

6202 S. Halsted St., Chicago, IL 60621

Phone: (773) 729-3864

Provides formerly homeless veterans and chronically unemployed veterans with vocational training and internal transitional employment painting positions designed to prepare them for employment in the home improvement industry.

Do you need PHYSICAL AND/OR MENTAL HEALTH SERVICES?

Our wide array of counseling services offer **one-on-one counseling** and peer **support groups** for depression and other mental health disorders, **substance abuse**, **grief counseling for adults and children who have suffered the loss of a loved one to suicide**, **domestic violence**, and **HIV/AIDS support**. Our case management programs offer connections to local health care providers that meet the needs of the client, as well as partnering with local parishes and communities to offer **annual free health fairs** providing medical screenings and evaluations for children and adults. Our services for seniors and those with disabilities offer **transition**, **rehabilitation** and **physical therapy** programs to help them as they end a hospital stay and ease into life at home without returning to the hospital prematurely.

All of our programs have different eligibility requirements; please check with each program about eligibility.

Counseling and Case Management Services

Holbrook Counseling Center

Holy Name Cathedral: Courtyard Building
730 N. Wabash Ave., Chicago, IL 60611
Intake: (312) 655-7725

Professional counseling services for adult individuals, couples and families, with emotional, behavioral and relationship or family problems, and marital or pre-marital problems. Services are provided in Chicago, and at Catholic Charities regional offices in Des Plaines, Cicero, Mundelein, Worth, and various parish locations. Insurance is accepted and fees are based on a sliding scale.

Community Casework and Counseling & Domestic Violence

1800 N. Hermitage, Chicago, IL 60622
Intake: (312) 655-7725

Provides counseling and case management services to families and individuals who are experiencing a wide range of social and personal problems affecting their ability to cope, including homelessness, domestic violence, substance abuse and addiction, sexual abuse, a trauma such as suicide, family issues related to aging parents, homicide, disability, illness such as HIV/AIDS, incest, and parent-child issues.

Community Family Service Center (CFSC)

1100 S. May, 2nd Floor, Chicago, IL 60607
Intake: (312) 733-5661 ext. 1467

Provides professional counseling services for children, youth and families, experiencing a wide range of social, emotional, behavioral, education, mental health or family problems.

Adoption/Subsidized Guardianship Preservation Services

Intake: (312) 655-8357

Provides clinical counseling services to adopted children and their families or those under Subsidized Guardianship through the Department of Children and Family Services (DCFS). Services provided throughout Cook County.

Loving Outreach to Survivors of Suicide (LOSS)

721 N. LaSalle St., Chicago, IL 60654
Intake: (312) 655-7283

Program that provides counseling and support services to individuals who are grieving the loss of a loved one to suicide.

LOSS Program for Children and Youth

Program addressing the unique needs of children and adolescents, ages three to 18, impacted by suicide of a family member or person close to them.

Youth and Family Therapeutic Services

2310 W. Roosevelt Rd., Chicago, IL 60608
11255 S. Michigan Ave., Chicago, IL 60628
6202 S. Halsted, Chicago, IL 60621
Intake: (312) 655-7191

Provides professional counseling services for children, youth and families, experiencing a wide range of social, emotional, behavioral, education, mental health or family problems.

CHA FamilyWorks

4802 N. Broadway, Ste. 205, Chicago, IL 60640
Phone: (773) 409-4754

2640 N. Hoyne Ave., Chicago, IL 60647
Phone: (773) 327-2284

In collaboration with the Chicago Housing Authority (CHA), a program which provides case management services, employment and clinical services for current CHA residents throughout their relocation process.

HIV/AIDS Liaison to the Archdiocese of Chicago

1800 N. Hermitage, Chicago, IL 60622
Phone: (312) 948-6500

Provides consultation and direction regarding HIV/AIDS education and outreach ministry to Catholic parishes within the archdiocese, departments and staff of Catholic Charities, in collaboration with agencies in Chicagoland.

HIV/AIDS Case Management Services

Lake County HIV/AIDS Program
671 S. Lewis Ave., Waukegan, IL 60085
Intake: (847) 782-4265

Provides comprehensive HIV/AIDS case management, mental health counseling, substance abuse counseling, supportive services, transportation, and food pantry services, to those living with HIV/AIDS in Lake County.

Health Care Services

Annual Health Fairs

Phone: (312) 655-7441

Exam-based health fairs in the most medically underserved communities in the Chicago area in collaboration with local medical and mental health clinics and community agencies to provide the highest quality health fairs possible.

Vision Screening

Phone: (773) 382-3974/70

Provides free eye screening and eye care referrals to participants' children between ages one to five from the WIC Food and Nutrition Centers.

Catholic Charities Hospital Transition Program

2601 W. Marquette Rd., Chicago, IL 60629
Phone: (773) 459-0879

The program focuses on helping the patient self-manage his condition, take an active role in his health care, and communicate more effectively with his physicians. The Coaches work with patients in the hospital and in the home, the intervention is usually completed within 30 days of patient discharge with a goal of avoiding readmission.

Physical Therapy, Rehabilitation and Supportive Living

Holy Family Villa Skilled Nursing and Rehabilitation Facility

12220 S. Will-Cook Rd., Palos Park, IL 60464
Phone: (630) 257-2291

A licensed skilled nursing and short-term rehabilitation facility, with a 24 hour nursing staff, which offers physical therapy, occupational therapy, speech therapy, social services, pastoral care, and nutritious meals. It has a wide variety of social and recreational activities for each level of care.

Bishop Edwin M. Conway Senior Supportive Living Residence

1900 N. Karlov, Chicago, IL 60639
Phone: (773) 252-9941

Provides supportive housing for seniors ages 65 years and older who qualify for this Medicaid-sponsored program. Supportive living is a combination of housing, personalized supportive services, and health care designed to meet an individual's need with assistance of daily activities.

Substance Use Disorder Services

Addiction Counseling and Education Services (ACES)

Intake: (312) 655-7459

Counseling is available on an individual, couple or group basis, for adults 18 or older, who have been negatively impacted by substance abuse related issues, either their own or an individual close to them. Information and referrals to appropriate resources, outpatient counseling for recovering individuals and/or their families, and educational/informational community presentations are also available.

Central States Institute of Addiction

Services provided at various sites.
Scheduling Center: (312) 948-6001

Alcohol and Drug Evaluation Services (ADES)

Located within the Cook County Court Districts, this program evaluates driving under the influence (DUI) offenders referred by the Cook County Court, the Illinois Secretary of State's Office as well as out-of-county/state jurisdictions.

Alcohol and Drug Screening Services (ADSS)

Toxicology testing services to determine illicit drug use, utilizing a six-panel drug screen, and other analyses, depending on the needs of the referral source, which currently include, the Circuit Court of Cook County, private sector entities and affiliated programs at Catholic Charities involved in a drug-free workplace environment or upon court order. Locations include Bridgeview, Chicago, Maywood, Rolling Meadows, Markham and Skokie.

Do you need SERVICES FOR CHILDREN, YOUTH AND FAMILIES?

Our services for children, youth and families, offer a variety of programs that best fit the family's needs, including **early childhood education centers**, **maternity and pregnancy services** for young parents providing **parenting education** during and after their pregnancy, **adoption services** offering domestic and inter-country adoption programs, **child welfare services** ensuring the safety and wellbeing of children in tough family situations, **financial education and counseling** for families on the road to self-sufficiency, and **youth mentoring** providing positive role models to young people.

All of our programs have different eligibility requirements; please check with each program about eligibility.

Maternity/Pregnancy

Maternity Services

Cook County

1800 N. Hermitage, Chicago, IL 60622

Lake County

671 S. Lewis Ave., Waukegan, IL 60085

24-Hour Intake Hotline:

(800) CARE-002 or (312)454-1717

Email: adoptions@catholiccharities.net

Professional counseling services for pregnant teens, women, birth fathers and their families who are experiencing an unplanned pregnancy. Provides parenting education and support, adoption planning and placement, community referrals and advocacy services.

Arts of Living Institute

2601 W. Marquette Rd., Chicago, IL 60629

Phone: (312) 948-6003

Provides services in cooperation with the Chicago Board of Education to pregnant and parenting Chicago teens in specific high schools. The program offers counseling, case management, home visits, psycho-educational groups, developmental assessments and referral services to pregnant and parenting teens and their families. The program is open to students attending the following public high schools:

Roberto Clemente High School

1147 N. Western Ave., Chicago, IL 60622

Fenger Academy High School

11220 S. Wallace, Chicago, IL 60628

Manley High School

2935 W. Polk, Chicago, IL 60612

Marshall High School

3250 W. Adams St., Chicago, IL 60624

North Grand High School

4338 W. Wabansia Ave., Chicago, IL 60639

Ombudsman-Northwest Coalition High School

7500 N. Harlem, Chicago, IL 60639

Peace and Education Coalition High School

4946 S. Paulina, Chicago, IL 60609

Prosser High School

2148 N. Long, Chicago, IL 60639

Washington High School

3535 W. 114th St., Chicago, IL 60617

Adolescent Parenting Programs/Maternal & Child Health

Jadonal E. Ford Center

11255 S. Michigan Ave., Chicago, IL 60628

Phone: (773) 995-1737

Roseland Adolescent Parenting Project/Ounce (RAPP)

Parent coaches provide home visitor and group services focusing on child-development and parenting skills to help teen parents create safe, stimulating home environments. Clients must live in an area bordered by 95th Street on the north, 132nd Street on the south, the Bishop Ford Freeway on the east and Ashland Avenue on the west.

Maywood Adolescent Parenting Project (MAPP)

Provides parenting education, support and specialized groups to pregnant and parenting teens at Proviso East and West High Schools.

Parenting Adolescent Support Services (PASS)

Provides assessment and supportive counseling services to pregnant and parenting adolescents who are wards of the Illinois Department of Children and Family Services (DCFS). Services focused on parent coaching, placement stabilization and conflict resolution are provided to wards in their living environment.

Family Case Management (FCM)

Case management of medical services to pregnant women, infants and children up to one year of age to ensure that pregnant women receive prenatal and post-partum care, and infants and children receive immunizations and other appropriate medical services. Clients must live in areas bordered by 95th Street on the north, 132nd on the south, the Bishop Ford Freeway on the east and Ashland Avenue on the west.

Better Birth Outcomes (BBO)

Provides case management services and home visits to pregnant women deemed 'High Risk' in order to ensure a healthy pregnancy and delivery and reduce infant mortality.

Adoption Services

Cook County

1800 N. Hermitage, Chicago, IL 60622
Individuals looking to adopt, call: (312) 655-7086
(312) 655-7070 (Spanish)
(312) 655-7084 (Polish)

Individuals looking to place a child for adoption may call
(312) 454-1717 or (800) CARE-002
Email: adoptions@catholiccharities.net

Lake County

671 S. Lewis Ave., Waukegan, IL 60085
Intake: (847) 782- 4222

Domestic Adoption Program

Provides the placement of infants, whose birth parent(s) have chosen to make a plan of adoption; interstate agency assisted identified adoption services are available.

Inter-Country Adoption Program

Provides adoptive families for children for whom a permanent home is not available in their country of birth. Travel and in-country supports are provided to families through partnerships with child-placing agencies in the country of origin of the child. Catholic Charities has child-placing services in Poland and Mexico and has collaborations with international placement programs in Africa, Asia, Eastern Europe, and Latin America.

Post-Adoption Services

Post-Adoption and Registry Services
1800 N. Hermitage, Chicago, IL 60622
Intake: (312) 655-7088
Email: adoptions@catholiccharities.net

Mutual Consent Adoption Registry Services are provided to parents, adoptees and adoptive families. Intermediary Services in establishing connections with birth family member. Other services include non-identifying birth family background information, searches, and reunions. Counseling and Support Groups are available.

Child Care and Development Centers

Child Development Administration

721 N. LaSalle St., Chicago, IL 60654
Intake: (312) 655-8592

Quality, developmentally appropriate care for children age six weeks to 12 years at different locations. Provides early childhood education to promote growth in the following areas: social/emotional, physical, cognitive, and language development.

Chicago Lawn Child Development Center

(Serves children ages three to five)
3001 W. 59th, Chicago, IL 60629
Phone: (773) 925-1085

Cordi-Marian Child Development Center

(Serves children ages two to 12)
1100 S. May, Chicago, IL 60607
Phone: (312) 666-3787

Our Lady of Lourdes Child Development Center

(Serves children ages six weeks to five years)
1449 S. Keeler, Chicago, IL 60623
Phone: (773) 521-3126

Our Lady of Tepeyac Child Development Center

(Serves children ages three to 12)
2414 S. Albany, Chicago, IL 60623
Phone: (773) 277-5888

St. Blase Child Development Center

(Serves children ages three to 12)
7438 W. 61st Place, Summit, IL 60501
Phone: (708) 496-1193

St. Joseph Child Development Center

(Serves children ages three to 12)
4800 S. Paulina, Chicago, IL 60609
Phone: (773) 927-2524

St. Mary of Celle Child Development Center

(Serves children ages two to five)
1448 Wesley, Berwyn, IL 60402
Phone: (708) 303-3650

Child Welfare Services

Family-Based Services Department

1800 N. Hermitage, Chicago, IL 60622
Phone: (312) 382-2505
Fax (312) 258-1839

Intact Family Services Program

Home-based services are provided to families referred by the Illinois Department of Children and Family Services (DFCS) due to allegations of child abuse and neglect in Cook County.

Independent Living Program for Youth

Wards of the Illinois Department of Children and Family Services (DCFS) ages 18 to 20 are placed into their own apartments with the goal of developing skills so they can successfully transition to independence upon emancipation at age 21.

Cook County

Jadonal E. Ford Center
11255 S. Michigan Ave., Chicago, IL 60628
Intake: (773) 995-1737

Lake County

671 S. Lewis Ave., Waukegan, IL 60085
Phone: (847) 782-4223

Counseling and Case Management Services

Holbrook Counseling Center

Holy Name Cathedral: Courtyard Building
730 N. Wabash Ave., Chicago, IL 60611
Intake: (312) 655-7725

Professional counseling services for adult individuals, couples and families, with emotional, behavioral and relationship or family problems, and marital or pre-marital problems. Services are provided in Chicago, and at Catholic Charities regional offices in Des Plaines, Cicero, Mundelein, Worth, and various parish locations.

Community Casework and Counseling & Domestic Violence

1800 N. Hermitage, Chicago, IL 60622
Intake: (312) 655-7725

Provides counseling and case management services to families and individuals who are experiencing a wide range of social and personal problems affecting their ability to cope, including homelessness, domestic violence, substance abuse and addiction, sexual abuse, a trauma such as suicide, family issues related to aging parents, homicide, disability, illness such as HIV/AIDS, incest, and parent-child issues.

Community Family Service Center (CFSC)

1100 S. May, 2nd Floor, Chicago, IL 60607
Intake: (312) 733-5661 ext. 1467

Provides professional counseling services for children, youth and families, experiencing a wide range of social, emotional, behavioral, education, mental health or family problems.

Adoption/Subsidized Guardianship Preservation Services

Intake: (312) 655-8357

Provides clinical counseling services to adopted children and their families or those under Subsidized Guardianship through the Department of Children and Family Services (DCFS). Services provided throughout Cook County.

Loving Outreach to Survivors of Suicide (LOSS)

721 N. LaSalle St., Chicago, IL 60654
Intake: (312) 655-7283

Program that provides counseling and support services to individuals who are grieving the loss of a loved one to suicide.

LOSS Program for Children and Youth

Program addressing the unique needs of children and adolescents, ages three to 18, impacted by suicide of a family member or person close to them.

Youth and Family Therapeutic Services

2310 W. Roosevelt Rd., Chicago, IL 60608
11255 S. Michigan Ave., Chicago, IL 60628
6202 S. Halsted, Chicago, IL 60621
Intake: (312) 655-7191

Provides professional counseling services for children, youth and families, experiencing a wide range of social, emotional, behavioral, education, mental health or family problems.

CHA FamilyWorks

4802 N. Broadway, Ste. 205, Chicago, IL 60640
Phone: (773) 409-4754

2640 N. Hoyne Ave., Chicago, IL 60647
Phone: (773) 327-2284

In collaboration with the Chicago Housing Authority (CHA), provides case management services, employment and clinical services for current CHA residents throughout their relocation process.

HIV/AIDS Liaison to the Archdiocese of Chicago

1800 N. Hermitage, Chicago, IL 60622

Phone: (312) 948-6500

Provides consultation and direction regarding HIV/AIDS education and outreach ministry to Catholic parishes within the archdiocese, departments and staff of Catholic Charities, in collaboration with agencies in Chicagoland.

HIV/AIDS Case Management Services

Lake County HIV/AIDS Program

671 S. Lewis Ave., Waukegan, IL 60085

Intake: (847) 782-4265

Provides comprehensive HIV/AIDS case management, mental health counseling, substance abuse counseling, supportive services, transportation, and food pantry services, to those living with HIV/AIDS in Lake County.

Health Care and Support Services

Annual Health Fairs

Phone: (312) 655-7441

Exam-based health fairs in the most medically underserved communities in the Chicago area in collaboration with local medical and mental health clinics and community agencies to provide the highest quality health fairs possible.

Diaper Depot

671 S. Lewis Ave., Waukegan, IL 60085

Phone: (847) 782-4117

An initiative to address the basic needs of low-income families and their infants, collecting and distributing diapers through partnering community agencies serving babies and children in Lake County.

Paternity Establishment

Phone: (773) 382-3973/70

A project to educate and inform participants of the opportunity to voluntarily establish the legal paternity of a child, through the Illinois Department of Healthcare and Family Services, the Department of Child Support Enforcement, and the WIC Food and Nutrition Centers. WIC staff distribute flyers and brochures and facilitate the completion of forms and confidential record-keeping.

Photo Identification

Phone: (773) 382-3975/70

Provides WIC participants and their children with a photo ID card. Technicians take photos of the participants at WIC Food and Nutrition Centers, print, and distribute the cards.

Vision Screening

Phone: (773) 382-3974/70

Provides free eye screening and eye care referrals to participants' children between ages one to five from the WIC Food and Nutrition Centers.

St. Mary of Celle Family Strengthening Center

1448 Wesley, Berwyn, IL 60402

Phone: (708) 303-3679

A multi-service center that is open to the public and provides programming and free classes to the Cicero/Berwyn community designed to strengthen families, including health and wellness activities, computer training, English language proficiency classes, art, music, and more.

WIC Food and Nutrition Centers Program Episodic Daycare Centers

Phone: (773) 962-0229

Free daycare services are available at each of the 16 WIC Food and Nutrition Centers in a child care room, supervised by qualified care givers, providing a safe, healthy environment for children, birth to five years of age, while parents shop, attend cooking classes, or meet with program personnel.

Legal and Financial Services

Catholic Charities Legal Assistance (CCLA)

721 N. LaSalle St., Chicago, IL 60654

Intake: (312) 948-6821

Attorneys offer clients basic legal advice and referral services via a telephone hotline, monthly advice desks at Catholic Charities Evening Supper Program, and in person. Clients in need of legal representation may be placed with a volunteer attorney from CCLA's Pro Bono Network or directed to a legal aid organization. Legal educational seminars are also offered. Services are free and available in Spanish.

Lake County Budget Counseling Program

671 S. Lewis Ave., Waukegan, IL 60085

Intake: (847) 782-4165

Helps participants increase their financial management skills and improve their financial status.

Immigration and Naturalization Services

Immigration and Naturalization Services

205 W. Monroe, Chicago, IL 60606
Phone: (312) 427-7078 from 2 p.m. to 4 p.m.

Evaluates and provides assistance to U.S. citizens and Lawful Permanent Residents in the immigration process involving family reunification applications. Also assist in completing applications for extensions of visitor's visas, religious workers, work permits, replacement/renewal of permanent residence cards, naturalization/citizenship, and inquiries for status of cases at the U.S. Citizenship and Immigration Services (USCIS) offices, as well as, American embassies/consulates abroad.

Additional locations:

Maryville Academy

1150 North River Rd., #102, Des Plaines, IL 60016
(Mulcahey Building Entrance 200)
Phone: (847) 375-8831 from 1:30 p.m. to 4 p.m. Days:
Wednesday

West Regional Office

1400 South Austin Blvd., Cicero, IL 60804
Phone: (708) 329-4031 from 1:30 p.m. to 4 p.m. Days:
Monday, Tuesday, Thursday & Friday

Melrose Park

1115 N. 23rd Ave., Melrose Pk. IL 60060
Phone: (312) 427-7078 from 1:30 p.m. to 4 p.m. Days:
Wednesday

Fr. Gary Graf Immigrant Center

510 10th St., Waukegan, IL 60085
Phone: (847) 782-4225 from 1:30 p.m. to 4 p.m.

Waukegan

671 S. Lewis, Waukegan, IL 60085
Phone: (847) 782-4225 from 1:30 p.m. to 4 p.m.

Refugee Services

Refugee Resettlement Program

4802 N. Broadway, Chicago, IL 60640
Phone: (312) 655-7856

Provides comprehensive resettlement services to refugees from various regions of the world during their period of adaptation to a new environment, leading them greater independence and self-sufficiency.

Youth Mentoring

Lake County Youth Mentoring Program

Phone: (847) 782-4224

Pairs youth ages 9-12 from Waukegan with volunteer mentors, who can serve as positive role models, encourage good decision-making and be a friend during times of need.

The Peace Corner Youth Center

5022 W. Madison St., Chicago, IL 60644
Phone: (773) 261-5330
www.thepeacecorner.org

Serving the youth in the Austin community in Chicago's west side, providing a safe haven, after school programs, job training and placement and GED classes.

Do you need SERVICES FOR SENIORS?

Our wide range of services for seniors, offer more than 20 **affordable housing residences**, several **adult day care centers** and **senior centers**, where seniors can spend time with their peers and participate in group activities, as well as a **supportive living residence**, where seniors who need assistance in their daily tasks can have the help they need, and a **skilled nursing facility** for those that need rehabilitation, physical therapy, and 24-hour care. Seniors can also obtain help in their own homes from our **homemaker's services** and receive **home delivered meals**. Our specialized case management services offer evaluation for seniors connecting them to the services that best fit their needs. In addition, our **hospital transition program** helps patients avoid early readmission to the hospital.

All of our programs have different eligibility requirements; please check with each program about eligibility.

Adult Care Services

Homemaker Services

1100 S. May St., Chicago, IL 60607
Phone: (312) 655-7415

Provides in-home homemaker services to homebound, low-income seniors who live in the southeast and southwest sides of Chicago. Services are designed to help with daily living activities, which may include housework, meal preparation, laundry, shopping, and assistance with personal care.

Adult Day Services

Supervised day care and programming is provided in a pleasant, safe environment to help frail adults with socialization, orientation, recreation, and health monitoring.

Accolade Adult Day Care

112 S. Humphrey, Oak Park, IL 60302
Phone: (708) 445-1300

Ada S. Niles Adult Day Care

6717 S. Elizabeth, Chicago, IL 60636
Phone: (773) 448-5400

St. Ailbe Adult Day Care

9249 S. Avalon, Chicago, IL 60619
Phone: (773) 721-0177

Senior Centers

Health, recreational, educational, social, and nutritional programs, for seniors who come to the drop-in centers.

Grayslake Senior Center (Lake County)

50 Library Ln., Grayslake, IL 60030
Phone: (847) 543-1041

Josephine P. Argento Senior Center

1700 Memorial Dr., Calumet City, IL 60409
Phone: (708) 832-1208

North Center Senior Center

Located at the North Center Senior Satellite Center
4040 N. Oakley, Chicago, IL 60618
Phone: (312) 744-4029

Ada S. Niles Senior Center

653 W. 63rd St., Chicago, IL 60621
Phone: (312) 745-3307

Senior Case Management

Case management services for the elderly living in designated areas, providing assessments for community care services, Choices for Care, elder abuse investigations and intervention, as well as connections to support services and related programs.

Older Adult Case Management Services

3125 N. Knox, Chicago, IL 60641
Phone: (773) 583-9224

Central access point for the elderly who live on the Northside of the City of Chicago.

St. Gertrude's Case Management Satellite

6214 N. Glenwood, Chicago, IL 60660
Phone: (773) 338-9714 or (773) 338-9725

Central access point for the elderly who live on the Northside of the City of Chicago.

St. Vincent DePaul Case Management Satellite Senior Center

4040 N. Oakley, Chicago, IL 60618
Phone: (773) 681-7720

Central access point for the elderly who live on the Northside of the City of Chicago.

Lake County Senior Case Management Services

116 N. Lincoln, Round Lake, IL 60073
Intake: (847) 546-5733

Central access point for the elderly who live in Lake County.

Northwest Suburban Senior Case Management Services

1801 W. Central, Arlington Heights, IL 60005
Intake: (847) 253-5500

Central access point for elderly who live in the townships of Barrington, Hanover, Palatine and Wheeling.

South Suburban Senior Case Management Services

15300 S. Lexington, Harvey, IL 60426
Intake: (708) 596-2222

Central access point for elderly who live in the townships of Bremen, Bloom, Calumet, Thornton and Rich.

Health and Support Services

Catholic Charities Hospital Transition Program

2601 W. Marquette Rd., Chicago, IL 60629
Phone: (773) 459-0879

The program focuses on helping the patient self-manage his condition, take an active role in his health care, and communicate more effectively with his physicians. The Coaches work with patients in the hospital and in the home, the intervention is usually completed within 30 days of patient discharge with a goal of avoiding readmission.

Senior Service Coordination

721 N. LaSalle St., Chicago, IL 60654
Phone: (708) 227-7569

Service coordinators provide information and referrals to low-income senior residents in our HUD-subsidized housing communities, by assisting in identifying, locating and acquiring the services necessary for them to maintain their independence, age in place in their own homes and avoid premature admission to more costly institutionalized care.

Keenager News

Phone: (312) 655-7425.
www.keenagernews.org

A free monthly publication for persons aged 60 years and older. It contains explanations of benefits for older persons, humor, nostalgia, health and safety tips, puzzles, and recipes tailored to the needs and pleasures of seniors.

Employment and Job Training

Senior Aide Program

2601 W. Marquette Rd., Chicago, IL 60629
Phone: (773) 349-8035

Government-funded employment and training for low-income individuals 55 years and older. Seniors work part-time in social service agencies and government organizations while obtaining skills for unsubsidized employment.

Ongoing Food and Nutrition Services

Senior Congregate Meals

Hot, tasty lunch prepared and served once daily Monday thru Friday, in a Senior Center or restaurant for older adults who are physically able to come to a specific site. Serving days and times may vary.

Dino's Den Restaurant Congregate Meal Site (Lake County)

88 E. Grand Ave., Fox Lake, IL 60020
Phone: (847) 587-6604

The Avalon Family Restaurant Congregate Meal Site (Lake County)

4821 Grand Ave., Gurnee, IL 60031
Phone: (847) 844-0777

N&T's Restaurant Congregate Meal Site (Lake County)

2711 Sheridan Rd., #201, Zion, IL 60099
Phone: (847) 872-7979

Round Lake Area Park District (Lake County)

814 Hart Rd., Round Lake, IL 60073
Phone: (847) 546-8558

La Casa de Isaac Restaurant (Lake County)

431 Temple, Highland Park, IL 60035
Phone: (847) 433-5550

Park Place (Lake County)

414 S. Lewis Ave., Waukegan, IL 60085
Phone: (847) 622-0085

Grayslake Senior Center (Lake County)

50 Library Ln., Grayslake, IL 60030
Phone: (847) 543-1041

Antioch/Lake Villa Township (Lake County)

1625 Deep Lake Rd., Lake Villa, IL 60046
Phone: (847) 838-6415

Liberty Arms Senior Apartments (Lake County)

260 Larkdale Row, Wauconda, IL 60084
Phone: (847) 838-6415

Nuestro Center (Lake County)

742 Sheridan Rd. #1, Highwood, IL 60040
Phone: (847) 681-0208

Koffee Kup Restaurant (Lake County)

30 East Main St., Lake Zurich, IL 60047
Phone: (847) 438-8110

Toluca Restaurant (Lake County)

1419 Washington St., Waukegan, IL 60085
Phone: (847) 249-5183

Wauconda Restaurant & Café (Lake County)

405 Liberty St., Wauconda, IL 60084
Phone: (847) 526-4444

Arlington Heights Senior Center

1801 W. Central Rd., Arlington Heights, IL 60005
Phone: (847) 797-5353

Josephine P. Argento Senior Center

Bernardin Manor Senior Residence
1700 Memorial Dr., Calumet City, IL 60409
Phone: (708) 832-1208

Hanover Township Senior Center
740 S. IL Rte. 59, Bartlett, IL 60103
Phone: (847) 797-5353

Markham Senior Golden Chateau
15652 S. Homan Ave., Markham, IL 60428
Phone: (773) 808-2961

Clyde Park
1909 S. Laramie Ave., Cicero, IL 60804
Phone: (708) 652-3545

Senior Home Delivered Meals/Meals on Wheels

Noon-time meals prepared and usually delivered by volunteers, for those who are homebound and unable to prepare their own food due to physical or mental difficulties. In some programs an evening sack meal may be included.

Antioch/Lake Villa Township (Lake County)
1625 Deep Lake Rd., Lake Villa, IL 60046
Phone: (847) 838-6415

Park Place (Lake County)
414 S. Lewis Ave., Waukegan, IL 60085
Phone: (847) 622-0085

Round Lake Home Delivered Meals (Lake County)
116 N. Lincoln Ave., Round Lake, IL 60073
Phone: (847) 662-0085

Rich Township Senior Center
297 Liberty Dr., Park Forest, IL 60466
Phone: (708) 747-2700

Bremen Township Senior Center
15330 S. Oak Park Ave., Oak Park, IL 60452
Phone: (708) 687-8220

Josephine P. Argento Senior Center
Bernardin Manor Senior Residence
1700 Memorial Dr., Calumet City, IL 60409
Phone: (708) 832-1208

Arlington Heights Senior Center
Providing meals for Maine and Wheeling Townships
1801 W. Central Rd., Arlington Heights, IL 60005
Phone: (847) 797-5352

Senior Food and Nutrition Program (SFNP)

Administrative Offices
1965 W. Pershing Rd., Chicago, IL 60609
Intake: (773) 523-5758

U.S. Department of Agriculture (USDA) supplemental food and nutrition program administered by the Illinois Department of Human Services (IDHS) for low-income Chicago residents who are 60 years and older, providing monthly food packages as well as nutrition education.

SFNP Food Distribution Sites:

SFNP Warehouse
1965 W. Pershing Rd., Chicago, IL 60609
Phone: (773) 523-0299

*Korean Self-Help Center**
4934 N. Pulaski Rd., Chicago, IL 60630
Phone: (773) 545-8348

Logan Square Service Center+
3110 W. Armitage Ave., Chicago, IL 60647
Phone: (773) 395-4207

*Austin Peoples Action Center *+*
5125 W. Chicago Ave., Chicago, IL 60651
Phone: (773) 378-8760

Pilsen Service Center+
1643 W. Cermak Rd., Chicago, IL 60608
Phone: (773) 523-0409

Bronzeville Service Center+
2907 S. Wabash Ave., Chicago, IL 60616
Phone: (312) 326-5020

Englewood Service Center
6202 S. Halsted, Chicago, IL 60621
Phone: (773) 488-6800

Southeast Service Center+
8959 S. Commercial Ave., Chicago, IL 60617
Phone: (773) 978-6235

Calumet Park Service Center
12420 S. Ada St., Calumet Park, IL 60827
Phone: (708) 597-7088

*St. Blase Service Center***
7438 W. 61st St., Summit, IL 60501
Phone: (708) 563-2407

*South Regional Services Center***
16100 Seton Dr., South Holland, IL 60473
Phone: (708) 333-8379

*North/Northwest Regional Services Center***
1717 Rand Rd., Des Plaines, IL 60016
Phone: (847) 376-2100

*West Regional Services Center***
1400 S. Austin Blvd., Cicero, IL 60804
Phone: (708) 222-1491

* *Contractual Site*

** *Run by Volunteers*

+ *Co-located within a WIC Food & Nutrition Center*

Seniors Farmer's Market Nutrition Program (SFMNP)

Administrative offices
 1965 W. Pershing Rd., Chicago, IL 60609
 Phone: (773) 924-7043

Provides coupons to low-income seniors that can be exchanged for eligible food items at farmer's markets, roadside stands, and community-supported agriculture programs.

Senior Affordable Housing

Affordable housing for seniors 62 years of age and older.

All Saints Residence

11701 S. State St., Chicago, IL 60628
 Phone: (773) 995-9000

Bernardin Manor

1400 Memorial Drive, Calumet City, IL 60409
 Phone: (708) 832-1700

Bishop Goedert Residence

Building 53, Hines VA Campus
 5th Ave. and Roosevelt Rd., Hines, IL 60141
 Phone: (708) 273-6600

Donald W. Kent Residence

100 S. Wolf Rd., Northlake, IL 60164
 Phone: (708) 409-4710

Frances Manor

1270 E. Golf Rd., Des Plaines, IL 60016
 Phone: (847) 390-1270

Hayes Manor

1211 W. Marquette Rd., Chicago, IL 60636
 Phone: (773) 873-7400

Lawrence Manor

21425 Southwick Dr., Matteson, IL 60443
 Phone: (708) 481-1200

Matthew Manor

271 N. Albany Ave., Chicago, IL 60612
 Phone: (773) 533-0001

Ozanam Village

251 N. Albany Ave., Chicago, IL 60612
 Phone: (773) 533-0001

Porta Coeli Residence

2260 E. 99th St., Chicago, IL 60617
 Phone: (773) 374-2407

Roseland Manor

11717 S. State St., Chicago, IL 60628
 Phone: (773) 995-9000

St. Ailbe Faith Apartments

1244 E. 93rd St., Chicago, IL 60619
 Phone: (773) 721-0903

St. Ailbe Love Apartments

9240 S. Kimbark Ave., Chicago, IL 60619
 Phone: (773) 721-0903

St. Brendan Apartments

6718 S. Racine Ave., Chicago, IL 60636
 Phone: (773) 846-8600

St. Francis of Assisi Residence

12218 S. Will-Cook Rd., Palos Park, IL 60464
 Phone: (630) 343-1880

St. Peter Claver Courts

14115 S. Claire Blvd., Robbins, IL 60472
 Phone: (708) 389-1570

St. Sabina Elders Village

1222 W. 79th St., Chicago, IL 60620
 Phone: (773) 994-7850

St. Vincent de Paul Residence

4040 N. Oakley Ave., Chicago, IL 60618
 Phone: (773) 539-2660

Tolton Manor

6345 S. Stewart Ave., Chicago, IL 60621
 Phone: (773) 783-7800

Senior Supportive Living**Bishop Edwin M. Conway Residence**

1900 N. Karlov, Chicago, IL 60639
 Phone: (773) 252-9941

Provides supportive housing for seniors ages 65 years and older who qualify for this Medicaid-sponsored program. Supportive living is a combination of housing, personalized supportive services, and health care designed to meet an individual's need with assistance of daily activities.

Skilled Nursing and Rehabilitation**Holy Family Villa Skilled Nursing and Rehabilitation Facility**

12220 S. Will-Cook Rd., Palos Park, IL 60464
 Phone: (630) 257-2291

A licensed skilled nursing and short-term rehabilitation facility, with a 24 hour nursing staff, which offers physical therapy, occupational therapy, speech therapy, social services, pastoral care, and nutritious meals. It has a wide variety of social and recreational activities for each level of care.

Independent Housing for Retired Priests**Bishop Timothy J. Lyne Retirement Home for Priests**

12230 S. Will-Cook Rd., Palos Park, IL 60464
 Phone: (630) 257-2291

Do you need SERVICES FOR VETERANS?

Our specialized services for veterans offer, **affordable housing, employment training and placement**, support services for veteran families connecting them with benefits and services through the U.S. Department of Veterans Affairs and employment through the Veterans Independent Painting Enterprise. The **St. Leo Campus** also houses a community based outpatient clinic for veterans. Our services for veterans are constantly growing, as more veterans return from active duty, our programs offer the help they need to get back on their feet and adjusted to civilian life.

All of our programs have different eligibility requirements; please check with each program about eligibility.

Housing for Veterans

Cooke's Manor

Building 14, Hines VA Campus
5th Ave. and Roosevelt Rd., Hines, IL 60141
Phone: (708) 343-2873

St. Leo Residence for Veterans

7750 S. Emerald Ave., Chicago, IL 60620
Phone: (773) 651-9950
Residence provides long-term housing in 141 studio apartments for Veterans as well as onsite case management services.

Bishop Goedert Residence

Building 53, Hines VA Campus
5th Ave. and Roosevelt Rd., Hines, IL 60141
Phone: (708) 273-6600
Affordable senior residence with preference for veterans and their spouses.

Supportive Services for Veteran Families

2601 W. Marquette Rd., Chicago, IL 60629
Phone: (312) 948-6898

Provides veterans living in Lake and Suburban Cook counties, experiencing homelessness, or imminent homelessness, with emergency housing and homeless prevention, intensive case management services, and connections to benefits from the U.S. Department of Veterans Affairs (VA).

Support Services

St. Leo Campus for Veterans

7750 S. Emerald Ave., Chicago, IL 60620
Phone: (773) 651-9950

The Campus includes the St. Leo Residence, the Pope John Paul II Residence for Disabled Persons, the Auburn Gresham Community-Based Outpatient Clinic run by the Department of Veterans Affairs, and a resource center for job placement and benefits screening. The St. Leo Veterans Garden, containing five distinct areas honoring each branch of the U.S. Armed Forces: Army, Marines, Air Force, Coast Guard, and Navy, offers a place of beauty and reflection for the residents of St. Leo and the surrounding neighborhood.

Auburn Gresham Community Based Outpatient Clinic

7731 S. Halsted, Chicago, IL 60620
Phone: (773) 962-3700
Fax: (773) 962-3703

This clinic is located on the St. Leo Campus for Veterans. The building is leased to the U.S. Department of Veterans Affairs (VA). It is staffed by the Department of Veterans Affairs and provides a range of health care and other services exclusively to Veterans of the U.S. Armed Forces.

Employment, Job Training and Resources

Veterans Employment Program

2601 W. Marquette Rd., Chicago, IL 60629
Phone: (773) 808-2950
Fax: (773) 808-2960

Assists veterans in Cook and Lake counties in finding and maintaining employment by providing job readiness training, resume writing assistance, mock interviews, and job placement counseling.

Veterans Independent Painting

6202 S. Halsted St., Chicago, IL 60621
Phone: (773) 729-3864

Provides formerly homeless veterans and chronically unemployed veterans with vocational training and internal transitional employment painting positions designed to prepare them for employment in the home improvement industry.

Mary's Closet Career Clothing

Donations: 721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7203
Email: maryscloset@catholiccharities.net

Prepares clients currently seeking employment by offering professional attire and personalized attention to their appearance as well as interview tips.

Do you need LEGAL SERVICES?

Many of our clients face legal hurdles on their journey to self-sufficiency and independence. Our **legal services** provide advice on a variety of legal matters, from family, housing and consumer matters, through our telephone hotline, connecting clients with lawyers who specialize in their specific types of cases. Our **immigration and naturalization services** provide assistance to U.S. citizens and lawful permanent residents in the immigration process involving family reunification, extensions of visitors visas, religious workers, work permits, replacements/renewals of permanent residence cards, naturalization/citizenship, and inquiries for status of cases at the U.S. Citizenship and Immigration Services offices.

All of our programs have different eligibility requirements; please check with each program about eligibility.

Legal Services

Catholic Charities Legal Assistance (CCLA)

721 N. LaSalle St., Chicago, IL 60654
Intake: (312) 948-6821

Attorneys offer clients basic legal advice and referral services via a telephone hotline, monthly advice desks at Catholic Charities Evening Supper Program, and in person. Clients in need of legal representation may be placed with a volunteer attorney from CCLA's Pro Bono Network or directed to a legal aid organization. Legal educational seminars are also offered. Services are free and available in Spanish.

Immigration and Naturalization Services

205 W. Monroe, Chicago, IL 60606
Phone: (312) 427-7078 from 2 p.m. to 4 p.m.

Evaluates and provides assistance to U.S. citizens and Lawful Permanent Residents in the immigration process involving family reunification applications. Also assist in completing applications for extensions of visitor's visas, religious workers, work permits, replacement/renewal of permanent residence cards, naturalization/citizenship, and inquiries for status of cases at the U.S. Citizenship and Immigration Services (USCIS) offices, as well as, American embassies/consulates abroad.

Additional locations:

Maryville Academy

1150 North River Rd., #102, Des Plaines, IL 60016
(Mulcahey Building Entrance 200)
Phone: (847) 375-8831 from 1:30 p.m. to 4 p.m. Days:
Wednesday

West Regional Office

1400 South Austin Blvd., Cicero, IL 60804
Phone: (708) 329-4031 from 1:30 p.m. to 4 p.m. Days:
Monday, Tuesday, Thursday & Friday

Melrose Park

1115 N. 23rd Ave., Melrose Pk. IL 60060
Phone: (312)427-7078 from 1:30 p.m. to 4 p.m. Days:
Wednesday

Fr. Gary Graf Immigrant Center

510 10th St., Waukegan, IL 60085
Phone: (847) 782-4225 from 1:30 p.m. to 4 p.m.

Waukegan

671 S. Lewis, Waukegan, IL 60085
Phone: (847) 782-4225 from 1:30 p.m. to 4 p.m.

CATHOLIC CHARITIES ORGANIZATIONAL CHART

ADMINISTRATION

ADMINISTRATOR, PRESIDENT AND CEO

Rev. Monsignor Michael M. Boland
721 N. LaSalle, Chicago, IL 60654
Cristina Outeirinho, Executive Assistant
Phone: (312) 655-7171

CHIEF OF STAFF

John J. Ryan
721 N. LaSalle, Chicago, IL 60654
Phone: (312) 655-7908
Marivell Dominguez, Executive Assistant
Phone: (312) 655-7034

CHIEF FINANCIAL OFFICER

Cindy Smetana
721 N. LaSalle, Chicago, IL 60654
Kristen Koeppe, Administrative Assistant
Phone: (312) 655-7282

ASSOCIATE CHIEF FINANCIAL OFFICER

Elida Hernandez
721 N. LaSalle, Chicago, IL 60654
Phone: (312) 655-7326

SENIOR VICE PRESIDENT OF PROGRAM DEVELOPMENT AND EVALUATION

Kathy Donahue
721 N. LaSalle, Chicago, IL 60654
Maria Radjevic, Assistant
Phone: (312) 655-7758

SENIOR VICE PRESIDENT OF HUMAN RESOURCES AND GENERAL COUNSEL

Michele Bianchi
721 N. LaSalle, Chicago, IL 60654
Phone: (312) 655-7538

ASSOCIATE DIRECTOR OF PROGRAMS

Reverend Charles T. Rubey
721 N. LaSalle, Chicago, IL 60654
Kristen Koeppe, Administrative Assistant
Phone: (312) 655-7282

CHAPLAIN OF THE STAFF

Reverend Gerard Kelly, C.M.
721 N. LaSalle, Chicago, IL 60654
Phone: (312) 655-7031

CHILD, YOUTH AND FAMILY SERVICES

Laura Rios, Vice President
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-8570
Leslie Thomas, Administrative Assistant
Phone: (312) 655-7647
Martha Mann, Associate Vice President
Phone: (312) 655-7222

COMMUNITY DEVELOPMENT AND OUTREACH SERVICES

Angel Gutierrez, Vice President
721 N. LaSalle, Chicago, IL 60654
Phone: (312) 655-7508
Diane Nunley, Associate Vice President
Phone: (773) 729-3912
Gina Cleggs, Associate Vice President
Phone: (773) 729-3864
Alma Pat Mosley, Executive Administrative Assistant
Phone: (312) 655-7668
Lula Sanchez, Program Assistant
Phone: (312) 655-7423

FAMILY AND PARISH SUPPORT SERVICES

Peggy Arizzi, Vice President
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7151
Naomi Ramirez, Administrative Assistant
Phone: (312) 655-7270
Robert Haennicke, Associate Vice President
Phone: (312) 655-7229
Maureen Murphy, Associate Vice President
Phone: (847) 782-4131

HOUSING SERVICES

Eileen Higgins, Vice President
721 N. LaSalle, Chicago, IL 60654
Phone: (312) 651-2007
Teresa Espino, Administrative Coordinator
Phone: (312) 655-7490
Antwaun Smith, Associate Vice President
Phone: (312) 948-6820
Roberta Magurany, Associate Vice President
Phone: (630) 257-2291
Millicent Ntiamoah, Associate Vice President
Phone: (312) 655-7235

SENIOR SERVICES

Mary Ann Bibat, Vice President
721 N. LaSalle, Chicago, IL 60654
Phone: (312) 948-7412
Janet Bernico, Administrative Assistant
Phone: (312) 655-7470
Anne Posner, Associate Vice President
Phone: (312) 655-7585
Angela Taylor, Associate Vice President
Phone: (312) 655-7573

DEPARTMENT OF BOARD RELATIONS

Dalia Rocotello, Director
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-8492

The primary role of Board Relations is to assist the Catholic Charities Board of Advisors in fulfilling the mission of Catholic Charities.

This is achieved through:

- 1) Education of the Board of Advisors on the mission and services provided by Catholic Charities.
- 2) Creation and development of concepts for Board committees that suit the needs of the agency.
- 3) Initiation of meetings between Board of Advisors and staff with ongoing assistance.
- 4) Development of Board member prospects.
- 5) Preparation and coordination of events for the Board of Advisors.

Junior Board

Carlos Rinconeno, Director
Phone: (312) 655-7932

The Catholic Charities Junior Board is a group of young adults supporting the programs and services of Catholic Charities through volunteer, social and faith-based activities.

Volunteer Relations

Marie Jochum, Director
Phone: (312) 655-7322
Lake County Contact: Melissa Abbaushi
Phone: (847) 782-4126

Manages intake, response, screening, and matching of volunteer inquiries to Catholic Charities service programs that need them. Recruits volunteers as needed. Works closely with program managers to keep updated information on volunteer opportunities and assists in developing new programs that attract volunteers. Works with corporate and community volunteer programs in placing volunteer groups with Catholic Charities programs.

DEPARTMENT OF BUDGET PLANNING AND ANALYSIS

John Veldman, Director
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7494

Responsible for preparing and communicating all budget related issues. Reports financial results to the Finance Committee of the Board of Directors, maintains Catholic Charities' chart of accounts and listing of cost centers on the general ledger.

The department is responsible for recording all accounting journal entries and preparing cost center reports on a monthly basis and financial statements on a quarterly and annual basis. Responsible for accounting

and allocating of indirect costs, workers' compensation and general liability expenses to all areas.

DEPARTMENT OF COMMUNICATIONS

Kristine Kappel, Director
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7010
Sheila Haennicke, Assistant Director of Communications
Phone: (312) 948-7626
Jennifer Sirota, Director of Creative Services and Brand Management
Phone: (312) 948-7952
Christina Cordova-Herrera, Communications Manager of Online & Spanish Media
Phone: (312) 948-3344

It is the responsibility of the Department of Communications to ensure consistent, uniform and effective communication of the mission, goals, activities and accomplishments of Catholic Charities to both internal and external audiences. The Department coordinates marketing, crisis communications, public relations, media relations, web page content, social media, agency publications and parish communications. The Communications Department handles the design of all publications and marketing materials, establishes and maintains graphics standards for the agency, and provides design support for events and development endeavors. The Department of Communications also creates and publishes Keenager News, a special form of outreach to seniors through a free, monthly newspaper geared to their interests.

DEPARTMENT OF DEVELOPMENT

Judith M. Silekis, Director
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7289
Maureen Stern, Director of Donor Relations
Phone: (312) 948-6864
Phil Buta, Director of Foundation & Corporate Relations
Phone: (312) 948-6865
Dave Gardner, Director of Regional & Program Events
Phone: (312) 655-7907
Margaret Hughes, Associate Director, Annual Fund
Phone: (312) 655-7012
Tara Moran, Director of Major Giving
Phone: (312) 655-7527
Nancy Haws, Director of Development
House of the Good Shepherd
Phone: (312) 655-7348

The Development Department helps facilitate the Church's role in the mission of charity by:

- 1) Securing financial resources for the programs, operations and endowment of Catholic Charities.
- 2) Providing board members, individuals, organizations, parishes, corporations and foundations with opportunities to fulfill their charitable desires.
- 3) Articulating the needs of those we serve through written and oral communications that invite the

greater community to the mission of charity by offering their gifts of time, talent and treasure.

The Development Department focuses on six areas of fundraising:

Annual Fund

The Annual Fund staff carries out all aspects of the Mother's Day, Neighbors in Need and Year End appeals and oversees development of general donations for unrestricted giving, memorial and in honor of gifts, matching gifts and monthly gifts. Its members work closely with the Parish Outreach Committee and the Department of Communications.

Special Events

The Special Events staff is responsible for the planning and execution of fundraising events. Its members work closely with various event committees established through the Board of Advisors to secure underwriting, sponsorships, in-kind donations and participation in major events. In addition, this department is to serve as an advisor to all program and regional events to ensure success and the following of Agency protocol. The department maintains the Agency's calendar of fundraising events.

Major Gifts

The Major Gifts staff leads an effort with a goal to support operational, capital and endowment funds for the Agency. The staff works closely with members of the Board of Directors and Board of Advisors who volunteer on a committee that strategizes and solicits individuals, corporations and foundations for major gifts in support of Catholic Charities.

Foundation Relations

The Foundation Relations staff is charged with overseeing applications, reports, site visits and other communications to foundations and corporations for support of specific programs of Catholic Charities agency-wide. This department works closely with Senior Administration and Division Managers to establish funding priorities for pursuing grants.

Planned Giving

It is the responsibility of the Planned Giving staff to identify potential contributors, establish relationships with potential donors, provide information to interested individuals about planned giving opportunities, handle all planned gifts made to Catholic Charities and to maintain all Department of Development records related to wills, trusts, charitable gift annuities and other planned gifts. This department is advised by the Planned Giving Subcommittee of the Board of Advisors and works closely with the Departments of Legal and Compliance Services and Financial Services.

Lake County Regional Development Office

Mary Ellen Mason, Associate Development Director
Phone: (847) 782-4115

The Lake County Regional Development Office works in coordination with all areas of the Development Department to manage all fundraising efforts in Lake County.

DEPARTMENT OF FACILITIES OPERATIONS

Steve Podder, Director
721 N. LaSalle St., Chicago, IL 60654
Main Phone: (312) 655-7000
Alternate: (312) 948-6746

The Facilities Operations Department is responsible for providing a safe, clean and attractive environment for all employees and clients in our Catholic Charities facilities. The Facilities Department is respectful, accessible, and contributes to organizational productivity and effective Support Service delivery.

Facilities Operations oversees internal and external mail and package operations, in-house printing and duplication functions, switchboard services, vehicle management services, housekeeping and parking lot services for staff and visitors. Facilities Operations is involved in the physical movement of personnel, furniture and programs, purchasing of building supplies and equipment. Facility security practices and procedures are also handled by the department. Through direct management of numerous Catholic Charities sites, Facilities Operations administers construction/remodeling projects and contracts, determines square footage information for internal accounting, institutes general and preventive maintenance programs to ensure energy conservation standards are met, and is instrumental in planning and developing numerous capital projects.

Facilities Operations and Management consistently greets a huge, diverse, indigent population, coordinates and assists with the Evening Supper Program, and hosts a multitude of meetings each month.

DEPARTMENT OF FINANCE

Elida Hernandez, Associate Chief Financial Officer
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7326
Kristen Koeppe, Administrative Assistant
Phone: (312) 655-7282

Oversees cash management departments including Accounts Receivable, Accounts Payable, Corporate Accounting and Payroll. Prepares and monitors balance sheet. Facilitates and prepares schedules for agency-wide financial audits.

Accounts Receivable Department

Responsible for processing cash receipts and deposits. Prepares and analyzes Accounts Receivable aging reports.

Accounts Payable Department

Responsible for maintaining and processing vendor related records including invoices and credit memos. Processes and disburses approved payments to vendors. Prepares, files and distributes 1099 Misc. forms to the IRS on an annual basis.

Corporate Accounting Department

Performs cash management and prepares and maintains all accounting records for bank accounts, fixed assets, investments, bond-related debt and restricted funds.

Payroll Department

Maintains and processes all payroll information and distributes paychecks to Catholic Charities employees on a semi-monthly basis. Ensures payroll-related tax filings are completed and filed on a quarterly and annual basis.

Administrative Controller

Prepares and monitors budgets for Administration and Development divisions. Responsible for the accounting and allocating of agency-wide costs including: employee health and retirement benefits, shared occupancy costs, telephone, copier costs as well as agency fleet costs. Handles all affiliate billings.

OFFICE OF GOVERNMENT RELATIONS

Stephanie Johnson, Director
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7020
Ann Grelecki Anderson, Director of Government Grants and Advocacy
Phone: (312) 655-7930

The Office of Government Relations furthers the mission of the agency by working collaboratively with stakeholders to improve the lives of those we serve through advocacy and program sustainability.

The primary functions of the Office of Government Relations are:

- 1) To develop and maintain positive relationships with policy makers, community leaders, social service providers, and advocacy groups;
- 2) To cultivate and maintain relationships with elected officials in order to develop trust and enhance communications;
- 3) To identify issues and their potential impact on the agency and its clients that can be modified through the legislative process;
- 4) To develop and communicate a consistent, focused message to policymakers on agency positions and legislative priorities at the local, state and federal level;
- 5) To present resource assistance on legislative topics, track key legislation and provide strategic assistance and grassroots training; to collaborate with program managers in developing applications for government funding; and

- 6) To work with elected officials on community projects of interest to their constituents and to share with them information about agency programs in their district.

DEPARTMENT OF HUMAN RESOURCES

Ed Guerrero, Director
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 651-2077
Heidi Jesswein-Darville, Associate Director
Phone: (312) 655-7130

Provides human resource services that enable the Agency to recruit, hire, and retain qualified employees who can deliver professional services to our clients. The Department contributes to Catholic Charities of Chicago being a competent, efficient and professional employer.

Employee Services

Provides personnel transactions processing; Credit Union membership administration; staff recruitment; governmental, affirmative action and EEOC compliance; wage assignments and employment verification; and personnel policy development and implementation.

Employee Benefits

Torrie Johnson, Director
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7122

Negotiates and/or administers health, dental, long term disability and life insurance and the pension plan. Provides information on tax sheltered annuities (403(b) Plan). Provides burial resources for the Archdiocese of Chicago.

Staff Development and Education

Anjanette Nero, Director
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7129

Provides mandatory and elective education and training programs for direct service, support, and management personnel, including orientation for new employees and supervisors, management team, leadership development, the employee wellness program, CPR and computer training classes. Sponsors distribution of Continuing Education Credits through accrediting agencies and clinical trainings for staff. Administers tuition assistance program and the external educational program which provide monetary assistance to employees for certifications and advanced educational opportunities for staff in support of program needs. Facilitates the placement and monitors the agency field-work students and interns. Supports recruitment efforts of the agency by strategically attending career fairs and building relationships with area higher educational institutions. Honors staff through the bi-annual Service Awards ceremony, quarterly Employee Recognition Awards and the annual All Staff Day meeting.

DEPARTMENTS OF INFORMATION TECHNOLOGY

Information Systems Group

Frank Burr, Director, Chief Information Officer and Chief Security Officer
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7352

The Information Technology (I/T) Department consists of two primary groups. The Information Systems Group and the Management Information Systems group.

Our mission is to facilitate effective integration of Information Technology to ensure its sustained availability and stability through continued development of software and web based applications; design and maintenance of database systems; development of more efficient business processes; maintenance and support of Agency's computers, networks, and telecommunications systems ensuring all systems and backup processes operate within Agency guidelines; provide cost effective and efficient computer and/or telecommunication solutions, installations, and support that meets the needs of Agency staff providing assistance with the fulfillment of Catholic Charities' Mission.

DEPARTMENT OF INTERNAL AUDIT

Beth Seaman, Director
721 N. LaSalle St. Chicago, IL 60654
Phone: (312) 948-6520
Fax: (312) 274-0908

Conducts audits of procedures that impact Catholic Charities' financial position, including EDP audits, cash collection and disbursement procedure testing, compliance with requirements mandated by certain government contracts.

EMPLOYEE ASSISTANCE PROGRAM

Contact: Marie McKenna
721 N. LaSalle St., Chicago, IL 60610
Phone: (312) 655-7310
Fax: (312) 266-9026
E-mail: mmckenna@catholiccharities.net

Our Catholic Charities Employee Assistance Program (EAP) provides professional and confidential assistance to Catholic Charities employees and their families, focusing on assessment, short-term counseling and referral to appropriate resources when indicated. EAP helps prevent and resolve problems that can affect the employee's well-being on and off the job. Provides consultation to supervisors when needed.

OFFICE OF LATINO AFFAIRS

721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7596

Catholic Charities of the Archdiocese of Chicago has a long-standing history of service to immigrants. Primary among the immigrant groups we serve are Latinos.

Recognizing the growth of the Latino community in Cook and Lake counties, the Office of Latino Affairs was established in 2007.

The focus of this office is three-fold:

- 1) Promote Catholic Charities services to Latinos through community outreach and education.
- 2) Identify unmet needs in the Latino community and work collaboratively toward creative solutions.
- 3) Act as a resource to parishes and community partners, streamlining the referral process for Latinos in need of services.

The Office of Latino Affairs works in conjunction with the Latino Advisory Committee, a standing committee of the Board of Advisors, to raise the profile of Catholic Charities in the Latino Community. Committee members support the work of the agency through education, advocacy and fundraising efforts.

The Ibero Transnational Service Project (ITSP) is also coordinated under the Office of Latino Affairs. This mutually beneficial initiative between Loyola University (Chicago), Iberoamericana University (Mexico) and Catholic Charities provides students from Mexico with an increased awareness of migration issues in the U.S. while providing culturally responsive services to Latino families participating in Catholic Charities programs.

DEPARTMENT OF LEGAL AND COMPLIANCE SERVICES

Michele Bianchi, General Counsel
721 N. LaSalle St., Chicago, IL 60654
Phone: (312) 655-7538

The Department of Legal and Compliance Services provides legal counsel and assistance to Catholic Charities' programs and its administration. This Department handles a broad range of legal issues for the Agency including but not limited to matters related to corporate compliance, corporate law, real estate, contracts, civil law, trusts and estates, subpoenas, employment law and confidentiality matters. The Department facilitates a Legal Advisory Committee comprised of members of the Board of Directors and Board of Advisors. The Legal Advisory Committee provides pro bono legal work and consultation for the Agency in conjunction with the Department. The Department also processes contracts and subcontracts, and prepares other documents for governmental and other funding bodies. As part of Catholic Charities' Corporate Compliance Program, the Department also analyzes regulatory, contractual and accreditation requirements and oversees various compliance related functions.

Please note: At this time the Department of Legal Services does not give legal advice to clients or employees for personal legal matters. Persons in need of legal assistance may contact the Catholic Charities Legal Assistance Program, listed on page XX.

DEPARTMENT OF QUALITY IMPROVEMENT AND DATA ANALYSIS

Phone: (312) 655-7592

Provides managers throughout the agency with the information that they need to evaluate programs to continuously improve the services that consumers receive. Responsible for the agency's Continuous Quality Improvement (CQI) processed through surveys, quarterly reports and statistical analyses of outcomes. Helps agency staff identify the needs of particular communities and client populations by analyzing demographic information. Supports managerial planning and decision making through the mapping and analysis of community characteristics and agency service locations. Assists agency programs with all phases of the COA accreditation process. Responsible for compliance, monitoring and updating policies and procedures related to HIPAA standards. Maintains HIPAA phone line and e-mail site for monitoring.

REGIONAL SERVICES

Regional Services functions as the liaison between Catholic Charities, its Regional Advisory Boards, and the community. Partnerships of service are created by working in collaboration with parishes, social service agencies, community groups, and individuals. This includes identifying the needs of the community; and the development of resources, local funding, volunteers and other support required to sustain Catholic Charities' services. The goal is to engage the community in our mission of service by increasing awareness of Catholic Charities' Regional Offices as community-based intake and service sites, local food pantries and providers of evening suppers.

Lake County Services

671 S. Lewis, Waukegan, IL 60085
Teresa J. Denny, Senior Director, Lake County & Regional Services
Phone: (847) 782-4116

North Regional Services

Family Service Center
1717 Rand Rd., Des Plaines, IL 60016
Karen Daniels, Regional Director
Phone: (847) 376-2121

Northwest Regional Services

Family Services Center
1717 Rand Rd., Des Plaines, IL 60016
Michael Waters, Regional Director
Phone: (847) 376-2118

West Regional Services

1400 S. Austin Blvd., Cicero, IL 60804
Esmeralda Zepeda, Regional Director
Phone: (708) 329-4022

Southwest Regional Services

7000 W. 111th Street, Suite 101, Worth, IL 60482
Teresa Rodriguez, Regional Director
Phone: (708) 586-1355

South Regional Services

16100 Seton Dr., South Holland, IL 60473
Christopher Torres, Regional Director
Phone: (708) 333-9239

City of Chicago Services

1800 N. Hermitage, Chicago, IL 60622
Kate Mulvaney, Regional Director
Phone: (312) 655-7441

Southwest City of Chicago Services

5533 S. Sawyer Ave., Chicago, IL 60629
Marilú Gonzalez, Regional Director
Phone: (773) 349-8835